

# Alabama Relay Service

provides a communication bridge between hearing, deaf, hard-of-hearing, deafblind, speech-disabled, and late-deafened individuals!

Just Dial **7-1-1** or use these toll-free numbers:



- Website: **alabamarelay.com**
- 800-548-2546** TTY
- 800-548-2547** Voice
- 800-548-0259** Voice Carry-Over (VCO)
- 800-548-2546** Hearing Carry-Over (HCO)
- 800-548-8317** Spanish Relay
- 800-548-2928** Speech-to-Speech (STS)
- 844-302-0324** TeleBraille
- 800-676-3777** Accessibility Care
- 800-676-4290** Accessibility Care (Spanish)
- 877-787-1989** Speech-to-Speech Customer Service
- 866-931-9027** Voice Carry-Over Customer Service

\* Some buildings with a PBX telephone system (often in hotels and offices that have extension numbers) make reaching 7-1-1 not possible. If you are unable to connect to 7-1-1, please use the alternative number given for each type of relay service call.

## Alabama Relay Captioned Telephone Service

Free\*\* Captioned Telephone Service by Alabama Relay enables individuals with a hearing loss to read what their caller says, while they speak and listen on the telephone.

- Built-in answering machine with captions
- Large, easy-to-read captions on a display screen with adjustable font sizes & colors
- Up to 40dB volume amplification for captioned calls\*\*\*
- To order a CapTel phone, go to [www.alabamarelay.com/order](http://www.alabamarelay.com/order)

\*\* CapTel users are responsible for their own long-distance charges.

\*\*\* When not using captions, max amplification is capped at 18dB.

