



# Alabama Relay Service

Making telephone connections for hearing, deaf, hard-of-hearing, speech-disabled, deaf-blind, and late-deafened individuals!

Just **Dial 7-1-1** or use these toll-free numbers:

## Traditional Relay Services

- |                     |                                   |
|---------------------|-----------------------------------|
| <b>800-548-2546</b> | TTY                               |
| <b>800-548-2547</b> | Voice                             |
| <b>800-548-0259</b> | Voice Carry-Over (VCO)            |
| <b>800-548-2546</b> | Hearing Carry-Over (HCO)          |
| <b>800-548-8317</b> | Relevo en Español (Spanish Relay) |
| <b>800-548-2928</b> | Speech-to-Speech (STS)            |
| <b>844-302-0324</b> | Deaf-Blind Pacing                 |
| <b>900-230-4323</b> | 900 Services (not toll-free)      |

## Captioned Telephone Service (CapTel®)

- |                     |                           |
|---------------------|---------------------------|
| <b>877-243-2823</b> | Voice to CapTel           |
| <b>866-217-3362</b> | Voice to CapTel (Spanish) |

## Customer Service

- |                     |                               |
|---------------------|-------------------------------|
| <b>800-676-3777</b> | Alabama Relay                 |
| <b>800-676-4290</b> | Alabama Relay (Spanish)       |
| <b>888-269-7477</b> | Captioned Telephone           |
| <b>866-670-9134</b> | Captioned Telephone (Spanish) |
| <b>877-787-1989</b> | Speech-to-Speech (STS)        |

## Equipment Distribution Program

### Alabama Telecommunications Access Program (ATAP)

**205-328-3989** (TTY/Voice)

[www.alabamarelay.com/atap.html](http://www.alabamarelay.com/atap.html) (website)

**[www.alabamarelay.com](http://www.alabamarelay.com)**

\* Some buildings with a PBX telephone system (often in hotels and offices that have extension numbers) make reaching 7-1-1 not possible. If you are unable to connect to 7-1-1, please use the alternative number given for each type of relay service call.

Alabama Relay Service is provided by Sprint.

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